

INSTALLATION GUIDE

Filtered Shower Head & Handheld Systems — Models SF-20068B / SF-20068W

BEFORE YOU BEGIN

Your BOTANVÈ filter installs in place of your existing shower head in under 5 minutes, with no tools and no plumber required. Please read this guide fully before starting.

Connection type	Universal G1/2" (1/2 inch BSP) — fits standard UAE/GCC shower arms
Tools required	None — hand-tight installation only
Installation time	3–5 minutes
Box contents	1× BOTANVÈ filtered shower head, 1× installed filter cartridge, 1× PTFE thread tape, 1× rubber sealing washer (spare), this guide

STEP-BY-STEP INSTALLATION

- 01

Turn off the water supply

Shut off the water at the shower mixer/valve before removing your existing shower head. This prevents drips and water hammer when the line is opened.
- 02

Remove the old shower head

Turn your current shower head counter-clockwise (lefty-loosey) to unscrew it from the shower arm. If it is stiff, wrap a cloth around the connector and use light grip pressure — avoid pliers directly on the chrome finish of the arm.
- 03

Clean the shower arm thread

Wipe the exposed G1/2" threaded arm with a dry cloth to remove old tape residue, limescale or grit. A clean thread ensures a leak-free seal.
- 04

Apply PTFE tape (if needed)

Most UAE shower arms seal fine on the supplied rubber washer alone. If your arm has a worn thread, wrap the supplied PTFE tape clockwise around the thread 3–4 times before fitting.
- 05

Check the rubber washer is seated

Look inside the BOTANVÈ connector collar and confirm the small rubber sealing washer sits flat at the base. This is the primary seal — a missing or twisted washer is the most common cause of leaks.
- 06

Hand-tighten the filter head onto the arm

Thread the BOTANVÈ unit onto the shower arm clockwise. Turn by hand until snug, then add a final quarter-turn using firm hand pressure. Do not over-tighten — this can crack the housing or compress the washer unevenly.
- 07

Orient the unit

While hand-tight, rotate the entire unit so the BOTANVÈ logo faces downward/outward in your preferred viewing position, then secure the final quarter-turn in that orientation.

08 Run a test flush

Turn the water supply back on and run the shower on full flow for 60 seconds before use. This clears carbon fines from the new cartridge and is completely normal — water may run faintly black/grey briefly.

09 Inspect for leaks

Check the connector joint for drips after 2–3 minutes of running water. If you see seepage, turn off the supply, unscrew, re-seat the washer or add one more wrap of PTFE tape, and re-fit.

HANDHELD / RAIN-PANEL VARIANTS

If your BOTANVÈ set includes a handheld wand and hose, connect the hose's swivel nut to the filter outlet first (hand-tight, washer pre-fitted), then mount the wall bracket at a comfortable height using the supplied screws and wall anchors. The filter cartridge always sits at the supply end, before the hose.

TROUBLESHOOTING

Issue	Solution
Leaking at the wall connection	Re-check washer seating; add PTFE tape; ensure arm threads aren't damaged.
Very low water pressure after fitting	Run the 60-second flush (Step 08) to clear carbon fines; check your home's water pressure is above 1.0 bar, the minimum for the internal flow restrictor.
Water looks discoloured on first use	Normal for the first 1–2 minutes only — harmless carbon fines. If it continues beyond 5 minutes, remove and re-flush the cartridge under a tap before re-fitting.
Unit won't sit flush against the arm	Confirm you removed any leftover tape/washer from the old shower head first — double washers prevent a flush fit.

Need help? Send a photo of your shower arm on WhatsApp (+971 50 814 6571) and our team will confirm compatibility or talk you through fitting in real time.